Electronic Medical Record Flags Have a Limited Impact on Hepatitis C Virus Birth Cohort Screening in the Primary Care Setting: results of a multifaceted intervention to improve screening

Aparna Goel MD<sup>1</sup>, Brijen Shah MD<sup>1</sup>, Colin Feuille MD<sup>2</sup>, Douglas Dieterich MD<sup>3</sup>, <u>Ponni Perumalswami, MD<sup>3</sup></u>

<sup>1</sup>Division of Gastroenterology, Icahn School of Medicine at Mount Sinai, New York, NY, USA <sup>2</sup>Department of Internal Medicine, Icahn School of Medicine at Mount Sinai, New York, NY USA <sup>3</sup>Division of Liver Diseases, Icahn School of Medicine at Mount Sinai, New York, NY, USA



## **Disclosures**

• No financial disclosures

## Background

 Burden of hepatitis C (HCV)-related morbidity & mortality in the U.S. is rising

 More than 50% of patients with HCV are not diagnosed

• Prevalence of HCV is highest among people born 1945-1965, i.e. "baby boomers"

## Background

 Major advances in HCV treatment & rising cure rates

• CDC/USPSTF updated HCV screening guidelines in 2012

 New York State passed legislation mandating HCV screening in baby boomers effective 2014



1. Establish a successful model for birth cohort screening in the primary care setting

2. Link positive persons to care

• Study period: November 2013 – March 2015

Study sites: The Mount Sinai Hospital

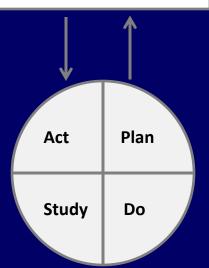
 Internal Medicine Associates (IMA)
 Faculty Practice Associates (FPA)

 Monthly reports with HCV Ab results for all baby boomers with primary care encounters

What are we trying to accomplish?

How will we know that a change is an improvement?

What changes can we make that will result in improvement?

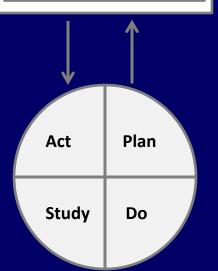


Improving primary care HCV birth cohort screening rates to 80% by June 2015

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Improving primary care HCV birth cohort screening rates to 80% by June 2015

Outcomes:

- Overall screening rate
- Eligible screening rate
- Link to care

Overall screening rate = # patients with HCV Ab test at any point in time Total # of patients

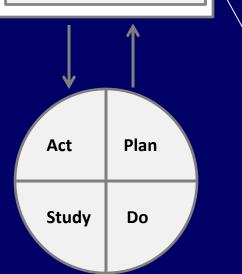
Eligible screening rate = # patients newly screened for HCV Total # of patients without prior HCV Ab test

Link to care = referral to hepatologist at Mount Sinai

What are we trying to accomplish?

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Improving primary care HCV birth cohort screening rates to 80% by June 2015

Outcomes:

- Overall screening rate
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Changes:

- Electronic prompt in EMR
- Staff & patient education
- Data feedback

## **Methods – Electronic Prompt**

On an Oh at	POMA Navigator 👻 🖁	Images 🔄 Admin 👖 References 📣 Open Orders 🖁	🖁 Care Teams 📲 Media Manage	er 🗃 Print AVS/Follow Up		
SnapShot						
Chart Review	CDS	Try the Widescreen View			Not Right Now Do Not Show This Ag	jain -
Flowsheets	BestPractice 🛛 🕅	There is a new, faster way for you to finish your visit	documentation with fewer clicks a	nd less scrolling. 🛛 Learn More 🔤 🖨	Try It	
Results Review	Health Maint 🖌 🖌 Vaccine Report 🖌	BestPractice Advisories			ciick to (	open
Allergies	Vaccine Assessme 🕯	Patient due for Hepatitis C So	reening:			
History	Charting	NYS Requires Hepatitis C Screening for patie	nts born between 1945-1965.			
Problem List	Reason for Visit 🖌 🖌	To satisfy this alert, open override and comp	lete the override section. Alterna	tively go to HM and complete the o	verride in HM. Once done the alert will be satisfied.	
Demographics	Ref Prov Display 🖌 🖌 Ref Prov Entry	Last HCVAB=NON-REACTIVE on 5/24/2011 (HEPATITIS C SCREEN HOSP last satisfied:	Not on file)			
Letters	Problem List 🛛 🖌	Open SmartSet: HEP C SCREEN preview	Notoniney			
Health Maintena	Care Everywhere 🖌 History 🖌	□ ▷ Override: HEPATITIS C SCREEN HOSE				
EDR	Allergies 🖌 🖌	Postpone: HEPATITIS C SCREEN HOS	SP			
PACS	Medications Sector Sect	Refresh Last refreshed on 8/19/2014 at 2:59 PM			√ Acc	cept
SignOut D/C	Breath Test	Health Maintenance				Q
SCANS/ONBASE	Procedure Notes 👘 🖌 🖌	Health Maintenance				
ECG_MUSE	Doc Flowsheet 🖌 🖌	▽ Vaccine Report				Q
Doc Flowsheets	External Queries	Immunization History as of 8/19/2014			Never Revi	
Advance Care Pl	Reconcile Dispens S Disclaimer	No immunizations on file.				
IROQ Portal	Verify Rx Benefits	Health Maintenance Summary	Ourselus	4/20/2042		
	Care Everywhere 🖌 🖌	HEPATITIS C SCREEN HOSP HEPATITIS C SCREEN FPA	Overdue Overdue	4/30/2012 4/30/2012		
Immunizations		MAMMOGRAPHY	Overdue	4/11/2013		
Patient Education	Orders	COLONOSCOPY	Overdue	4/30/2013		
	SmartSets S	FLU VACCINE	Next Due	9/1/2014		
Medications	Dx and Orders 🖌 🖌	CERVICAL SCREENING 3 YRS	Next Due	3/14/2015		
Order Entry	Discharge	Immunization Assessment				
	Pt. Instructions 🖌 🖌	No data found.				
Visit Navigator	Comm Summary 🖌 🖌				Patric	
	Comm Mgt 🛛 🖌	Vaccine Assessment			click to (	open
	LOS & Follow-up	No data available.				
	Print AVS 🖌	📝 Reason for Visit			click to (	open
	Close Encounter 🛛 🖌	Initial Consult				
		📝 Vitals			click to (	open
		New Reading			Go to Doc Flows	heets
		08/19/14				
More Activities 🔹 🕨	<b>0</b>	1402 🖾				

## **Methods – Education**

- Housestaff
  - Monthly noon conferences x 4
  - Electronic educational modules (medicine)
- Patients
  - CDC pamphlet in admission packets

## **Methods – Data Feedback**

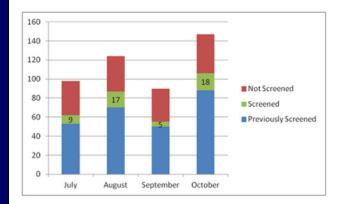
#### **HCV Screening Data**

₄ Goel, Aparna				Actions
To:				
Cc:				
Sent Items	Tuesday	Decemb	er 02, 20	14 11:03 AM
Dear Hope you are doing well and happy holidays! Here are your updated HCV screening results a (Screening & Treating baby boOMers with hePatitis C). <b>Currently, 31% of your eligible</b> (18/50) are getting corpored for HCV. Overall, 73% of your patients have been tested	patient	encou	nters	

(18/59) are getting screened for HCV. Overall, 72% of your patients have been tested for HCV at some point. Our goal is a screening rate of <u>80% by June 2015</u> - you are almost there!

Remember, this applies to both inpatients and outpatients!

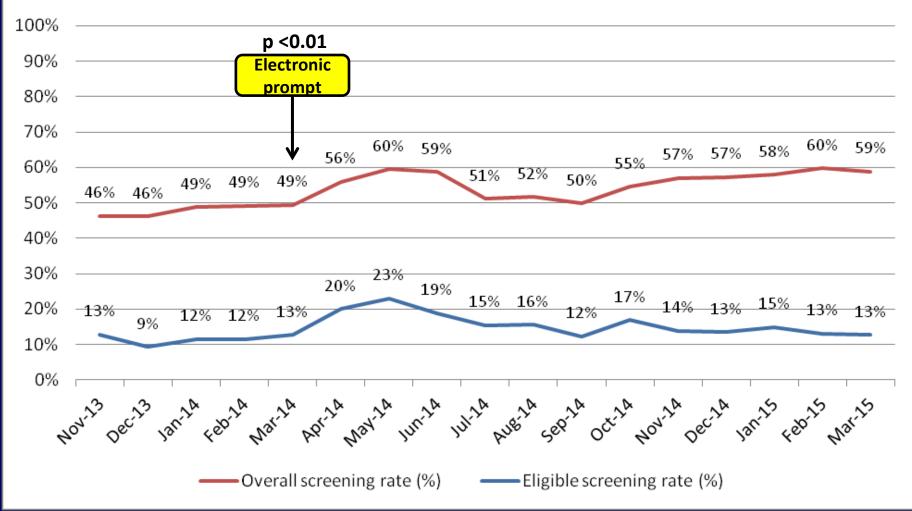
Please email with any questions or issues! Sincerely, Aparna Goel The STOMP-C team



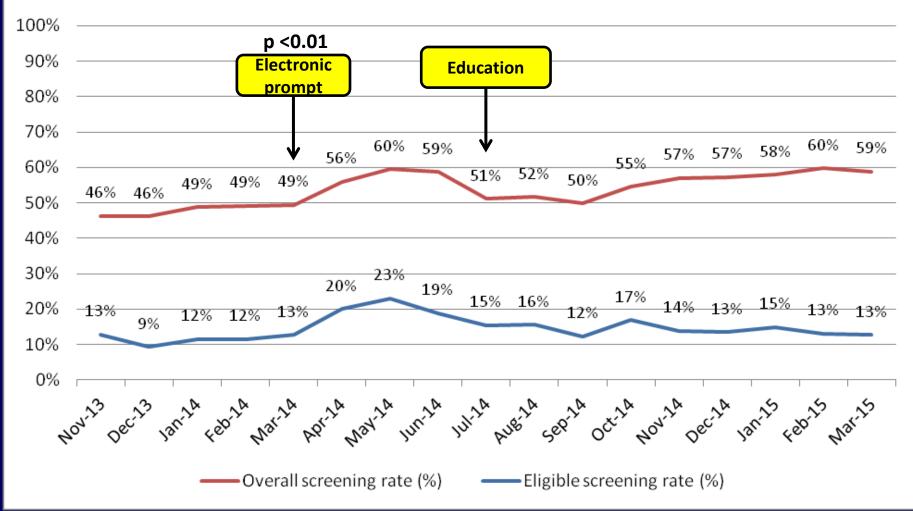
Demographic information of baby boomers with primary care encounters from Nov 2013 – March 2015

Patients born 1945-1965					
Total # encounters	48,437				
Encounters/ month	3,027				
Age, median (IQR)	59 (54-64)				
Male	34%				
Non-Hispanic	42%				
IMA	64%				

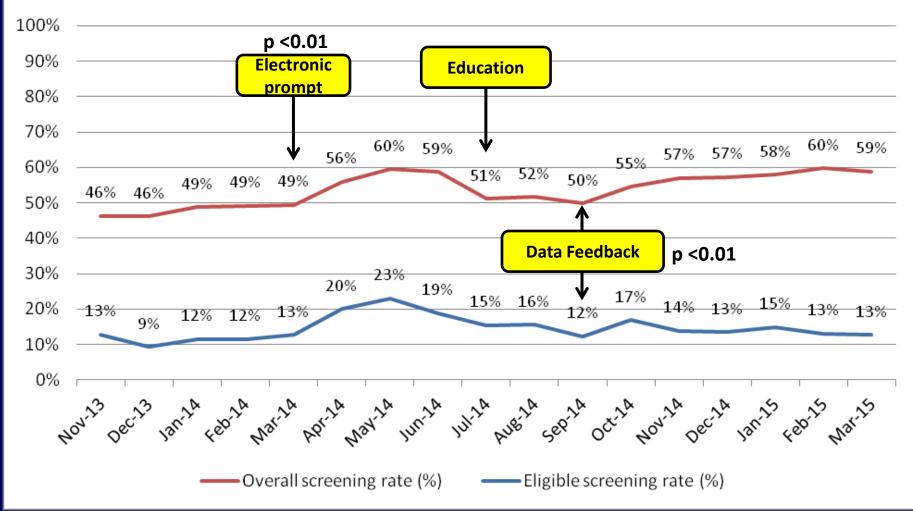
#### **Outpatient HCV Screening Rates**



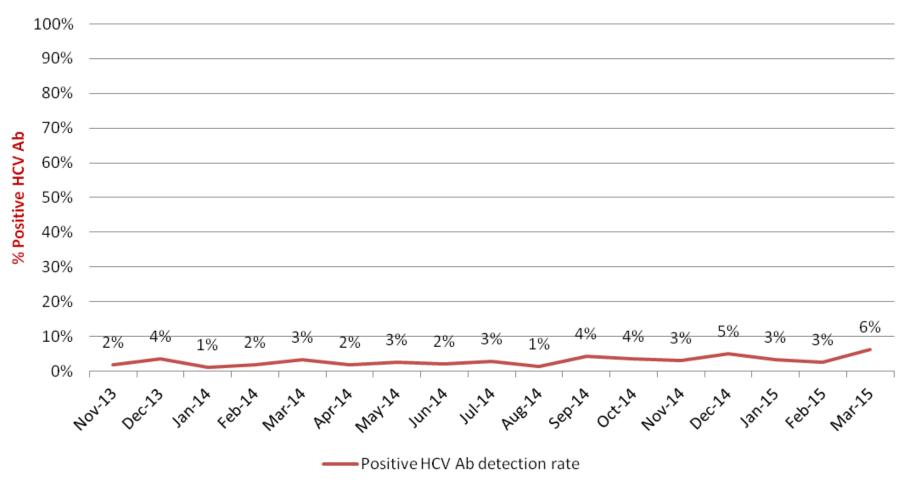
#### **Outpatient HCV Screening Rates**



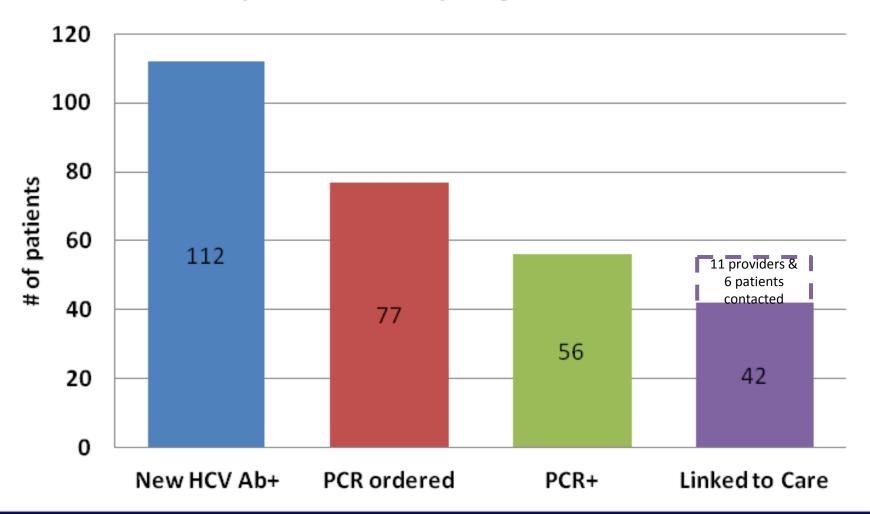
#### **Outpatient HCV Screening Rates**



#### **Positive HCV Ab Detection Rates**



Follow-up Care for Newly Diagnosed HCV Ab+ Patients



## Summary

• Electronic prompts have a limited, nonsustained increase in HCV screening rates

With a series of interventions, overall screening rates have significantly improved

 Drop-off in follow-up testing and linkage to care among newly identified HCV Ab-positive patients

## Limitations

- Data from a single tertiary care center may make generalizability of data difficult
- Prior tests, referrals and follow-up testing outside of our hospital system were not captured
- Electronic prompt is voluntary and not a 'hard stop'

## **Future Directions**

 Add reflex HCV RNA testing to eliminate dropoff between HCV Ab and PCR orders

 Involve bilingual (Spanish-English) patient navigator to identify eligible patients and follow-up on all positive test results

• Expand to other primary care sites

Thank you