

Restructuring Linkage-To-Care:

Finding a Model That Works For You And Your Clients



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A Snapshot Of The Numbers

HIV in Louisiana

- Louisiana ranks 3rd in the nation for estimated HIV case rates when comparing all 50 states
- New Orleans ranks 2nd in HIV case rates among major metropolitan areas in the United States

NO/AIDS Data:

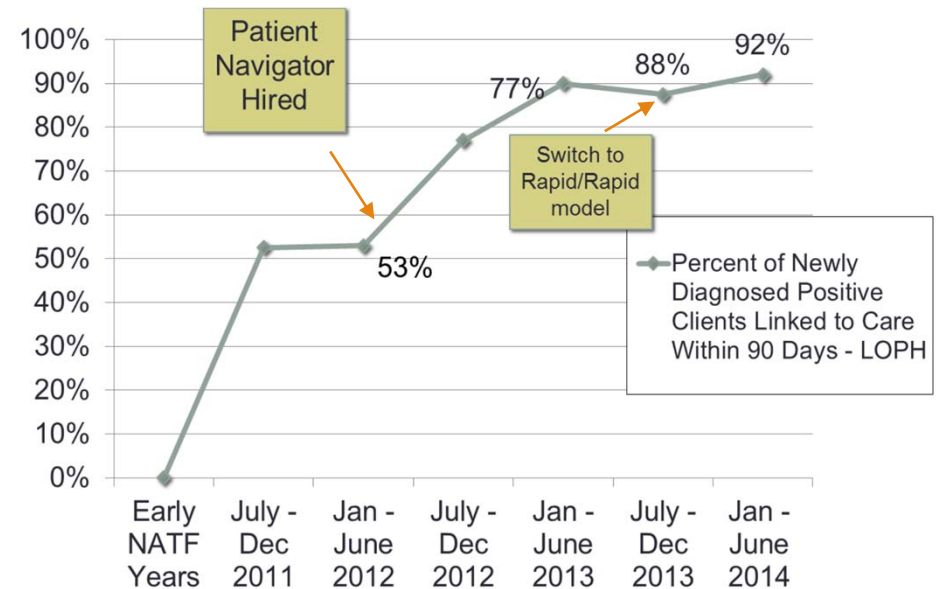
2011 – 2,785 HIV Tests

2012 – 3,131 HIV Tests

2013 – 4,647 HIV Tests

2014 – 5,710 HIV Tests

Consistent 2% positivity rate




Patient Navigator: A Hybrid Employee

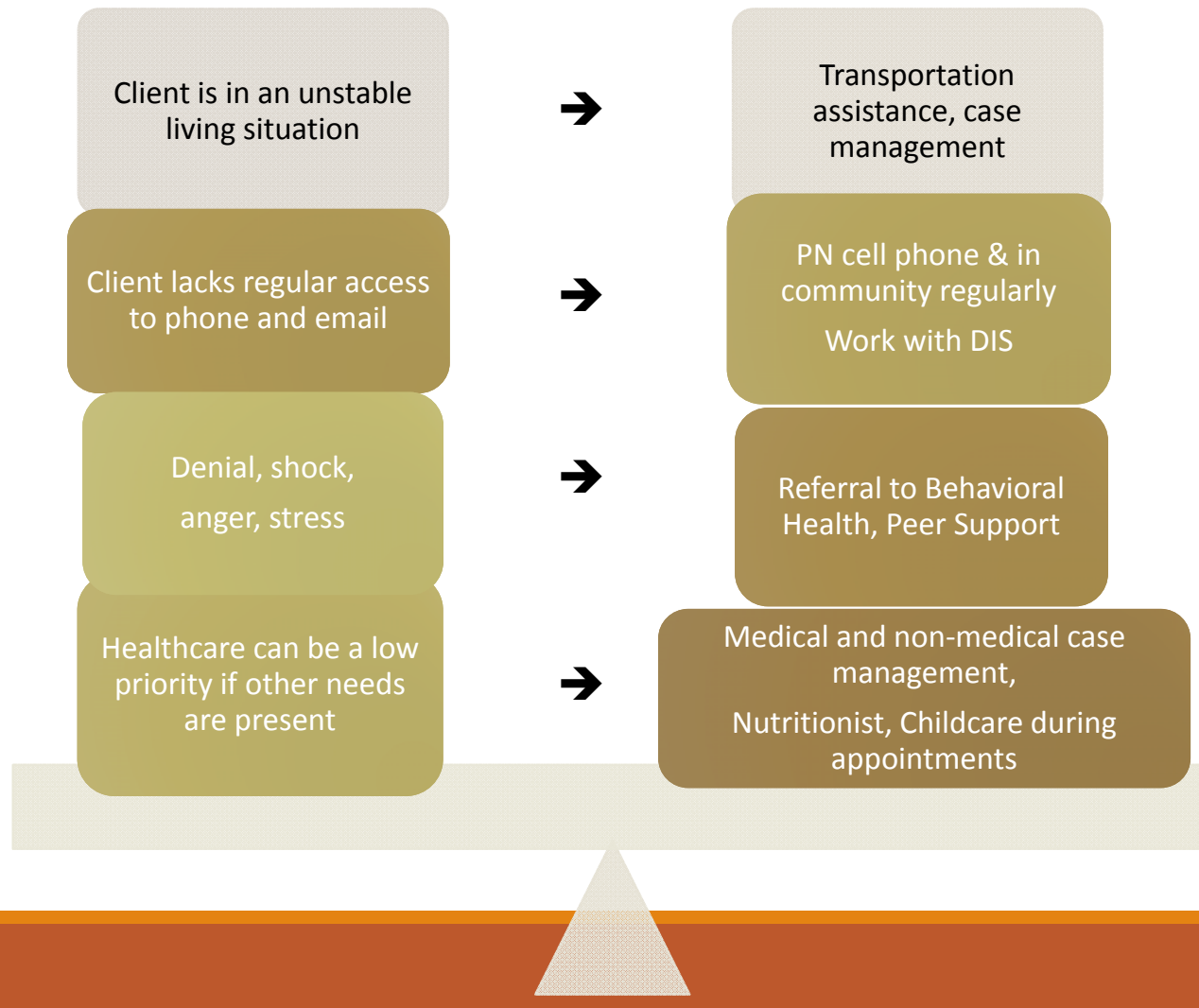
Benefits of Hybrid Patient Navigator:

- Intimate knowledge of prevention, case management and medical departments - better experience for client
- Red carpet treatment for clients
- Expedited linkage for new positives that are very sick

Key Inputs:

- Collaboration - Prevention & Medical Departments as well as State Disease Intervention Specialists
 - Patient Navigation cell phone
 - Intake paperwork
 - Secure server allows for database sharing and follow up
 - Client centered flex-time
 - Training and Re-training counselors – including Patient Navigator
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Challenges & Action Steps



Things We Have Learned

Testing Counselor must collect complete and accurate information



Testing Counselor should ask all intake questions *again* after positive result



Training and re-training CTR staff and volunteers is crucial



Create intuitive intake paperwork



Patient Navigator efficiency during first meeting with client



Things We Have Learned

Keep Patient Navigation flow simple



Constant and clear communication between Navigation Staff



Develop a Navigation flow that works for your organization.



Data consistency and comparability



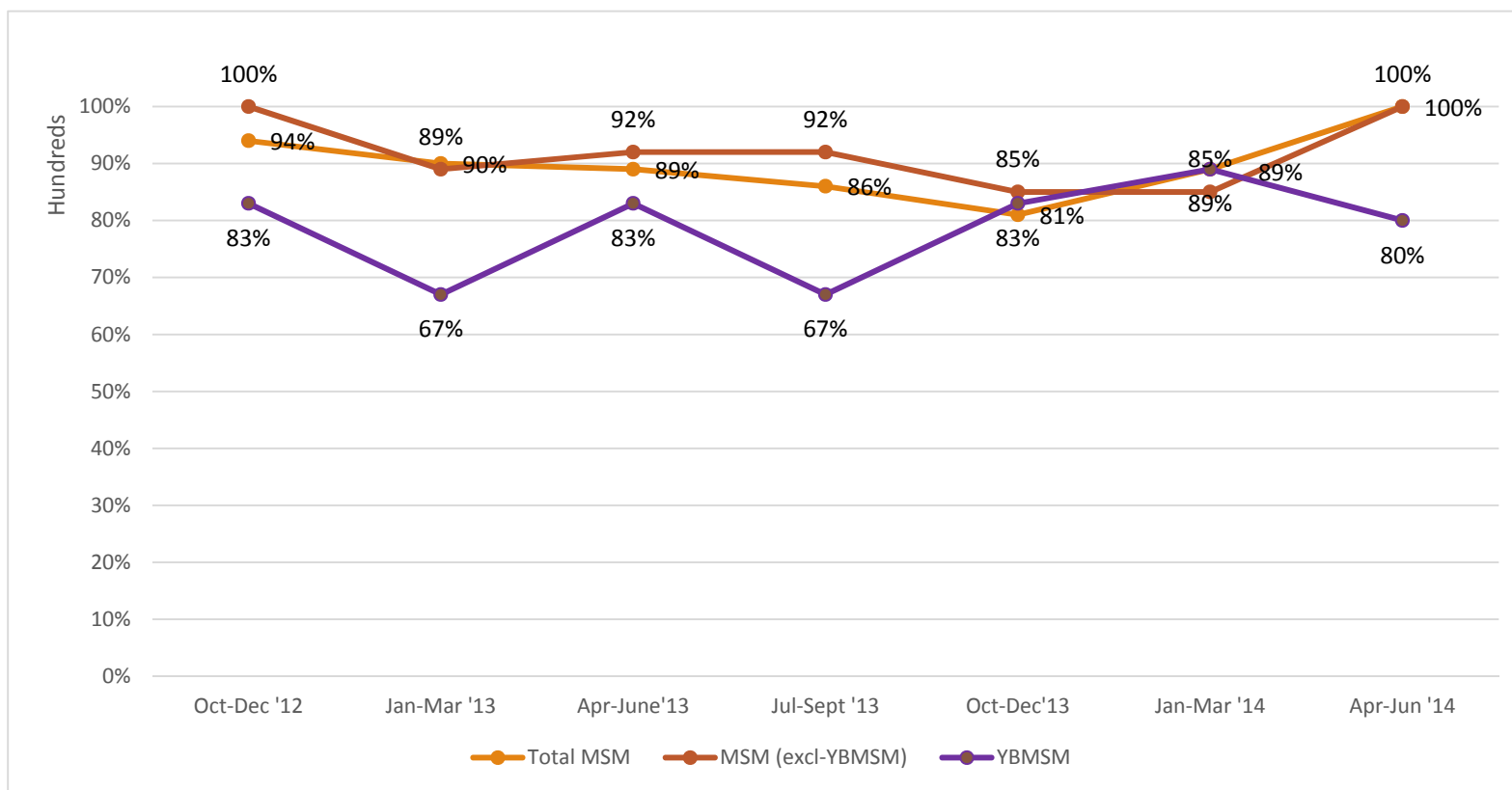
Coordinate with your State Office of Public Health.



Any agency can increase their linkage to care rate.
...even with limited time and without fancy software.



Linkage Comparison by Population



Overall Linkage to Care = 90%