Qualitative Assessment of Implementing Routine Rapid HIV Testing Within the US Department of Veteran's Affairs Feld JE,¹ Golden JF,¹ Bokhour B^{2, 3}, Knapp H¹, Anaya HD¹

Quality Enhancement Research Initiative

QUERI-HIV/HEPATITIS, VA Greater Los Angeles Healthcare System
²Center for Health Quality, Outcomes and Economic Research
Veterans Affairs Medical Center, Bedford, Mass
³Boston University, School of Public Health



Low Rates of HIV Testing at VA

HIV testing in the VA is underutilized

Less than 5% of VA outpatients were tested for HIV in FY06

67% of VA labs report rapid HIV testing capacity

Rapid testing at point-of-care sites is low

NURSE BASED RAPID TESTING (NRT)

Through a randomized controlled trial we found that nurse-based HIV rapid testing (NRT) is more acceptable to patients and increases receipt of test results than current venipuncture methods

NRT allows nurses to *initiate* and *administer* HIV testing



OBJECTIVE

Implemented NRT at 2 VAMCs within the VA Greater Los Angeles Healthcare System (GLA). We conducted both formative and process evaluations to ascertain the effectiveness of the implementation.

METHODOLOGY

Site 1: Conducted formative evaluations prior to implementation

Site 2: Conducted process evaluations of ongoing implementation.

For both evaluations we conducted semi-structured qualitative interviews of pre-identified key informants. We employed modified snowball sampling, resulting in 9 manager and 24 front-line practitioner interviews. Field notes were analyzed for qualitative themes.

BARRIERS

FACILITATORS

1) Tailored staff trainings,

specific to departmental

mission/logistics

Distinct themes emerged as barriers/facilitators to practitioner adoption of routine HIV RT:

- 1) Clinical workload/staffing was insufficient for uptake of routine versus risk-based testing
- 2) Lack of congruence with perceived responsibilities and roles in administrating NRT
- 3) Bureaucratic delay for inclusion of NRT in nursing scope of practice
- 4) MD preference for blood draws

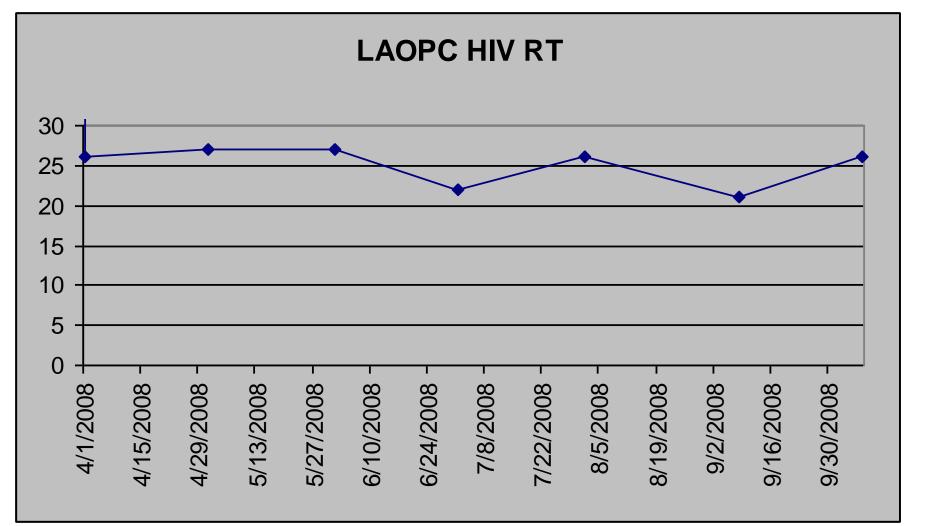
- 2) Patient education activities/publicity
- 3) Identification of local champions dedicated to NRT
- 4) Potential expansion of RT training to include LVNs/LVPs

SITE 2: CONCURRENT IMPLEMENTATION EFFORTS

13 staff trained in NRT; only 7 adopted 3 months after launch

Single primary care RN emerged as the main HIV RT representative

Number of HIV Rapid Tests Administered per Week at Site 2



NRT sustained after launch at rate of 25 tests/mo. for 6 mos.

DISCUSSION

Formative findings indicate staff concern regarding adequacy of training and incorporating NRT into workflow.

Process findings indicate:

- 1) Concerns over training could be alleviated, but that workload/staffing concerns remained a barrier
- 1) Expanding training to include LVNs/LVPs may mitigate this constraint
- 3) Post-implementation administration of NRT was highly variable by provider motivation and service area. Community care, substance abuse and walk-in were identified as preferred clinics for NRT.

CONCLUSIONS

These qualitative findings regarding NRT can be used as a guide to implementing future routine HIV testing activities in accordance with CDC recommendations. Formative and process evaluations in health services research can reveal unforeseen barriers/facilitators and aid in dissemination of research findings.

Acknowledgements: This study was funded by the VA HSR&D (Project # SHP 08-158). Poster production by the VA HSR&D Center of Excellence



VA HSR&D Center for the Study of Healthcare Provider Behavior