



HIV FOCUS

“Integrating Routine HIV Testing in Primary Care”

2012 National Summit on HIV and Viral Hepatitis
Diagnosis, Prevention, and Access to Care
November 27, 2012

Urban Health Plan, INC.



- Federally Qualified Health Center
- 8 Health Centers; 7 School-Based Health Programs; 2 Homeless Shelters
- Additional health center to open November 2012
- Adolescent Health and Wellness Center (Opened Spring 2012)
- Mobile medical unit
- Additional 54,000 sq. ft. facility (Opening in 2013)
- 606 FTE staff and 108 FTE providers
- Live with EHR – February 2006 / Dental August 2010
- Nearly 50,000 patients served
- Annual number of patient encounters: 250,000
- Grant Support from Gilead Sciences Inc. to integrate routine HIV screening

Institutional Policy Change

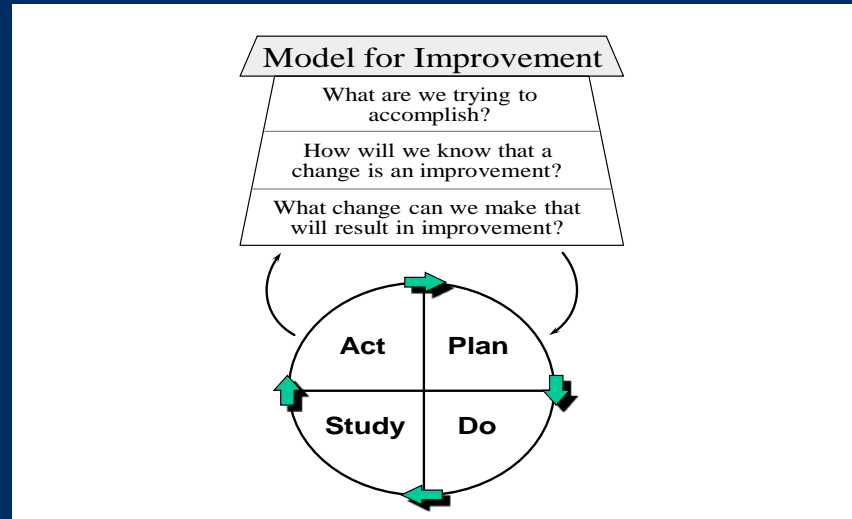
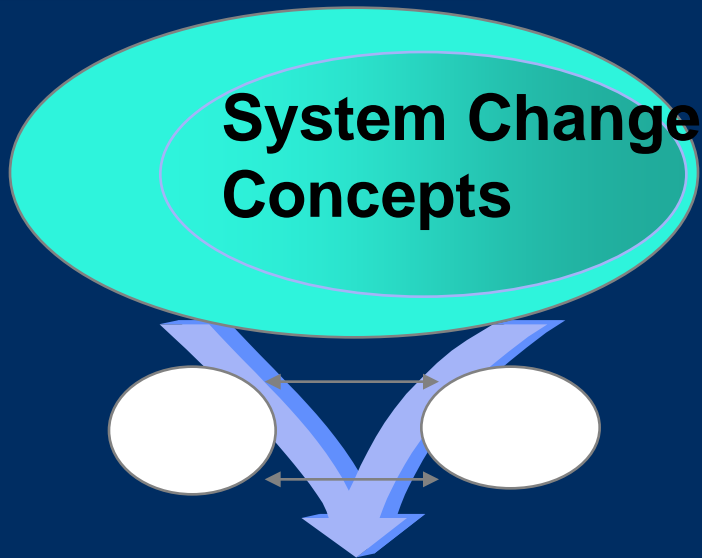


- NYS legislation requires mandatory offer
- Strategic move away from counselor based testing
- QI infrastructure used to implement routine HIV testing
- Expert Panel: Clinical, IT and QI leadership drafts new testing process
- Standard testing selected as best technology

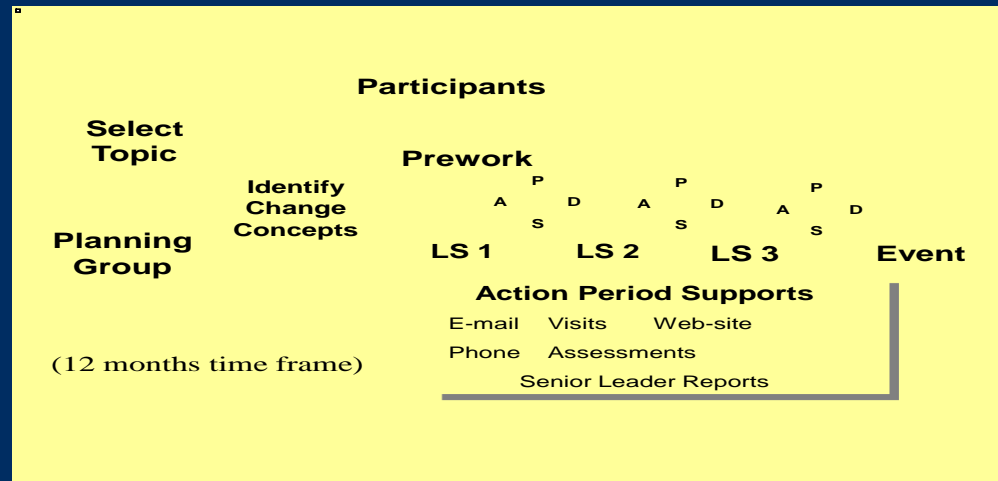
A Recipe for Improving Outcomes



**Evidence-based
Clinical Change
Concepts**



System change strategy



Learning Model



EHR Technology and Quality Improvement

- Modifying the EHR to comply with routine screening
- Minimizing clicks and new screens in EHR to obtain better compliance
- EHR fields are used to report QI data to providers

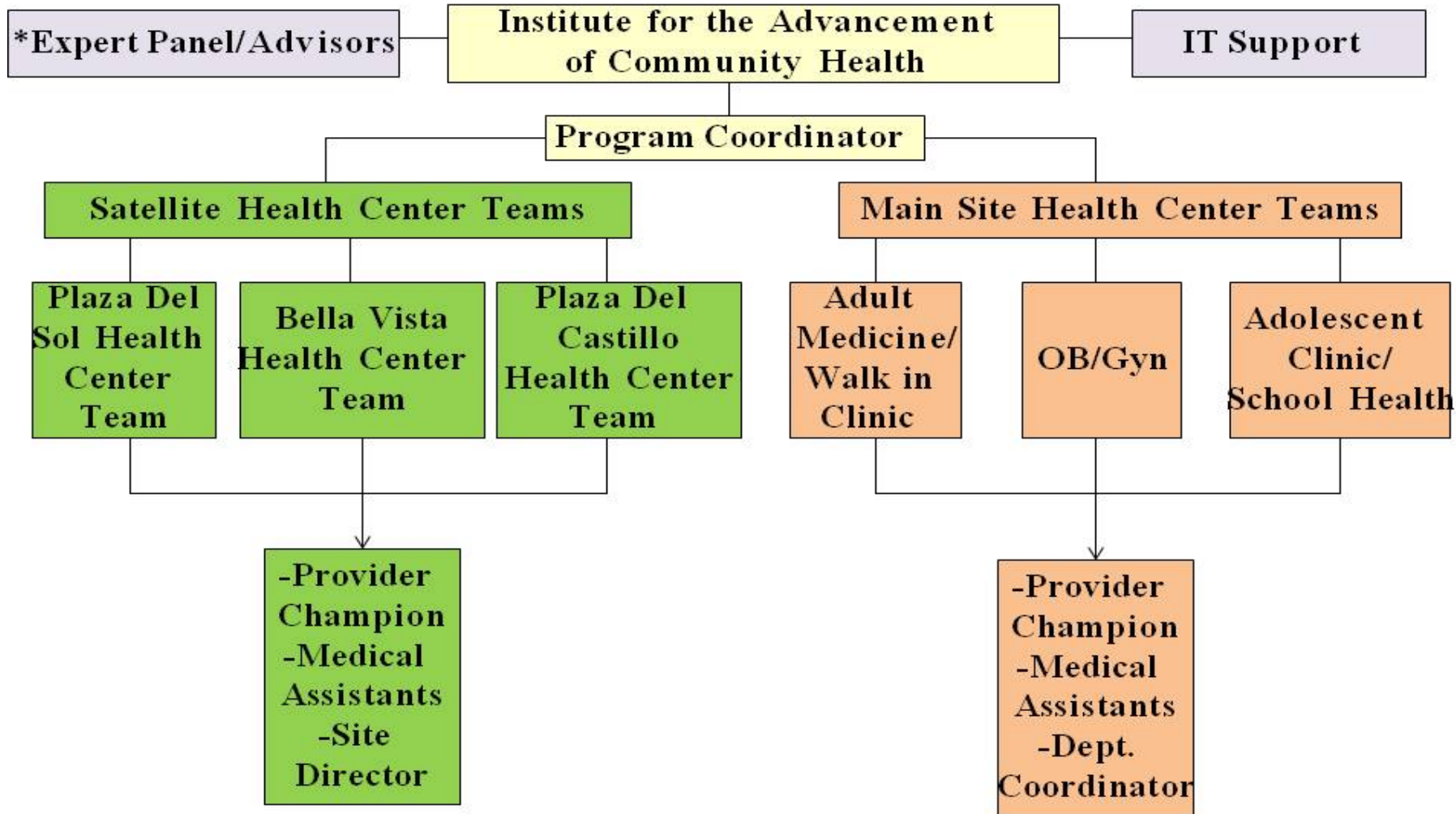
Provider Training



- QI Teams deployed
- Providers and Medical Assistants Trained
- PDSA-Weekly Team Meetings
- Data graphs emailed to Providers
- Learning Session Held
- Focused Coaching



HIV FOCUS Team Structure



Integration into Patient Flow



- Medical Assistant checks practice alerts, discusses seven key points of information and offers HIV Test
- Provider verifies acceptance, and orders HIV Test
- Patients return for results next visit
- Positives are case managed to assure linkage to care

MA will check the practice alerts to see if the patient was ever offered an HIV test.

eClinicalWorks (Rodriguez,Vanessa)

File Patient Schedule EMR Billing Reports CCD Fax ePayment Tools Community Meaningful Use Lock Help

eClinicalWorks 9.0

E O S O D O R O T 23 L O M O

Practice Resource Scheduling

Schedules, Appointments & Views

Slot 15 Facility All

October 2011

Today: 10/3/2011

My Providers

- Castillo, Wilfrido
- Ceballos, Damaris
- Chiamonte, Lawrence T
- Chowlera, Rachana N
- Chowlera, Rilee N
- Chusid, Boris G
- Cintron, Ana
- Cole, Davin
- Coll Ruiz, Hector L
- Collado, Jasmin
- Colon, Vivian
- Connelly, Alison
- Constantine, Jessica
- Contreras, Glendy
- Cooper, Charles
- Correa, Mariangeli
- Cruz, Christine
- Cueva, Edwin L
- Curras, Ernesto
- de Jesus, Amanda
- de Graft-Johnson, Ama B
- Delance, Crystal
- DeLeon, Samuel
- DeLeon, Smirna
- Delgado, Marisol
- Delgado, Yahaira
- Delgado-Turner, Claire
- Denizard, Jeanette

Resources:

- Release of Information
- Tech 1
- Referrals
- Tech 2
- Messages
- Documents
- Billing

Patient Hub (Test, ABC)

CDSS Alerts

Measure Name	Last Done	Fq	Due Date	Status	Orders
[G] HIV Test Offered [HIV TEST OFFERED & 7 points of information provided]		10 Y	10/03/2011		
[G] Flu vaccine [Influenza (split) 3 yrs & up]		1 Y	10/03/2011		
[G] adult [Td Absorbed]		10 Y	10/03/2011		
[G] Tdap (replace 1 booster) [Tdap]		0	10/03/2011		

ABC Test

DOB: 01/01/1980, Age: 31 Y, Sex: male
114 turnpike road, Southborough, MA 01581

* View classic alerts

New Action Flowsheets Voice Message Billing Logs

eHX Consent Export eHS Export Labs Export Documents ePrescription Logs

Close

Quintanilla, Julio

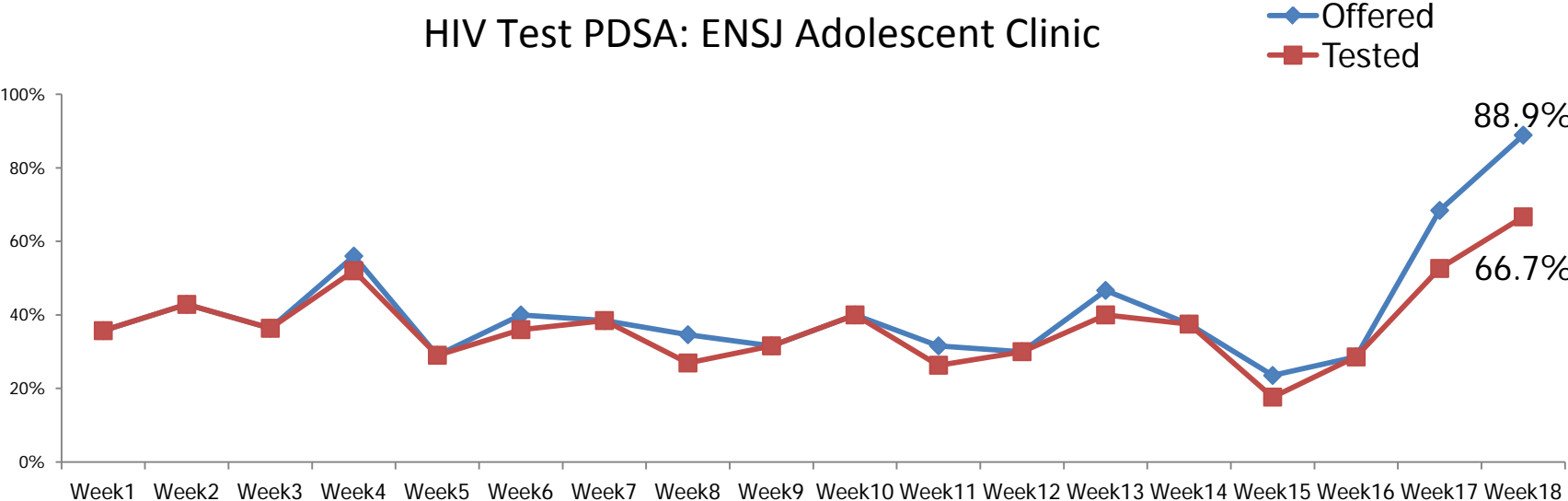
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WILLIAMS, PIERRE (718) 861-7820 ANN VENTURA, INGRIS M (347) 590-6023 FOL
RODRIGUEZ TAVAREZ, CHARLIE ANN 1/2 FOL 1/2 FOL ORTIZ, ROM (718) 414-0748
PEREZ, YESENIA ANN 10/03/1994 PEN FILPO, PEDRO (646)
MORENO, ENGEL ANN 04/16/1995 PEN RAPOSO, LUIS (347) 583-3983
PEREZ, YOHANA ESTHER E (347) ANN 08/31/1967 FALCON, OFACIO (917) 544-1229
VICENTE MUNOZ, RAYMOND (914) ANN 05/06/1982

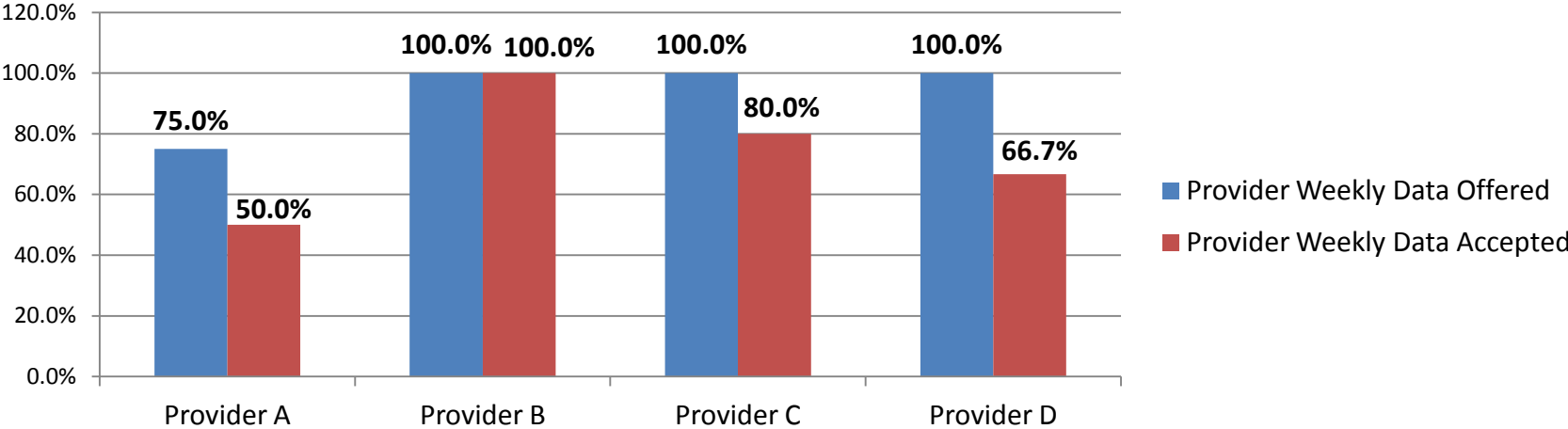
start eClinicalWorks (Rodri... Inbox - Microsoft Out... HIV testing Manual a... HIV Post Test positiv... Draft of HIV Focus Te... 11:43 AM

Example: Department & Provider Results

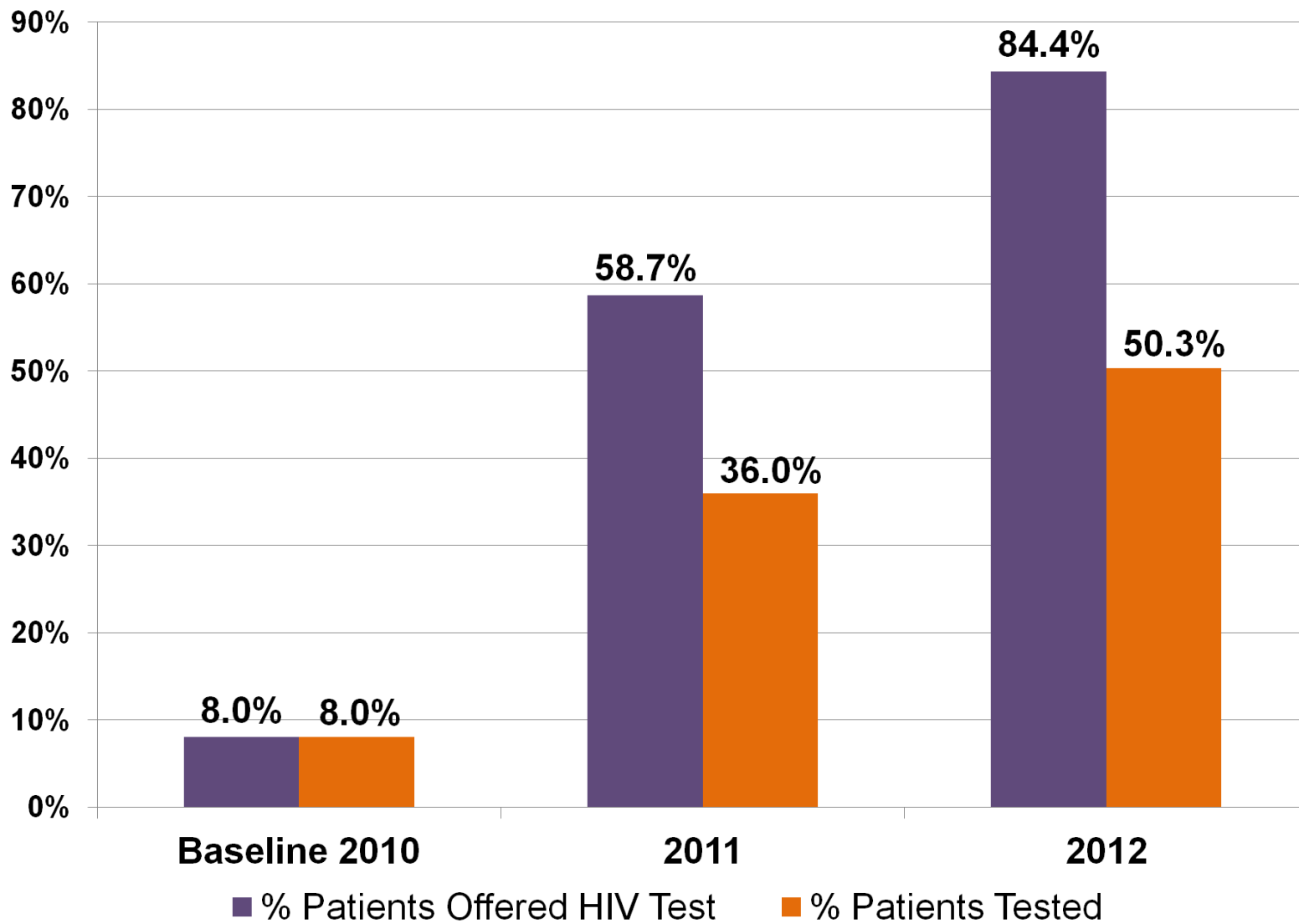
HIV Test PDSA: ENSJ Adolescent Clinic



Provider Weekly Data



HIV Testing Offered and HIV Tested: Organization Wide



Contact Information



- Vanessa Rodriguez
HIV Testing Coordinator
(718) 589-2440 ext 3264
Vanessa.Rodriguez@urbanhealthplan.org
- Debbie Lester, LMSW
Director of Urban Health Plan's Institute for the
Advancement of Community Health
(718) 589-2440 ext 3163
Debbie.Lester@urbanhealthplan.org
- Alison Connelly-Flores
Clinical Systems Administrator
(718) 589-2440 ext.4297
Alison.Connelly-Flores@urbanhealthplan.org